



We would like to thank you for purchasing your Snowscene™ from us today, we are positive that you will be delighted with the quality of the product and the dynamic effect of this Christmas outdoor light. We wish you a very happy and snowy Christmas.

## **SAFETY AND FITTING INSTRUCTIONS**

**IMPORTANT.** Only operate this product in accordance with these instructions, please read them carefully. Do not attempt to alter any part of the product, its supply cable and especially the Mains Power Adapter/Transformer. Any alterations could put your safety at risk, adversely affect performance and will invalidate your warranty. This product is not a toy and should be installed and operated by a responsible adult.

On receipt of your Snowscene™, remove all packaging and check that you have received the unit in good condition with its Mains Power Adapter/Transformer and Weatherproof cap. In the unlikely event any part is damaged or missing, please advise us immediately.

The Mains Power Adapter/Transformer supplied with this product is for **Indoor** use only! Ensure that it is kept dry in the house or garage at all times! It is also advisable that the cable connector is kept dry to avoid weathering. Ensure cables passing into the house are routed so they will not allow water to run down the cable towards the plug socket! It is recommended that the wall socket is switched off and you have dry hands when the Power Adapter/Transformer is plugged in!

Please choose your site for the Snowscene™ carefully. For best results, the surface to be illuminated should be in darkness or subdued ambient light. When kept in an upright position with the weather-proof cap placed over the top of the canister, the Snowscene™ will be resistant to rain, sleet, snow and will operate in a temperature range from 35 deg C down to at least 0 deg C. Care should be taken not to stand it in water or where water could collect! Care must also be taken to choose a site where it will not be affected by high winds if it cannot be fixed down! The unit should ideally be mounted on a flat surface and needs to be positioned so that the clear output window is pointing towards the house or surface to be illuminated. Each Snowscene™ is supplied with 10-meters of cable, but a placement distance of approximately 5 meters is usually sufficient to illuminate the front of a typical 3-bedroom house.

Arrange the cable from your electric source and the Snowscene™ carefully to prevent people tripping over, which could also cause damage to the product itself. Also when running cables under carpets or through windows, take care so they do not become damaged.

Please make the necessary arrangements to secure your Snowscene™ against loss, theft, damage or vandalism. We accept no responsibility for the loss of your Snowscene™, once purchased.

Ensure the Snowscene™ is pointed in a safe direction before switching on and in operation! This is a high-intensity LED light source and could be hazardous if not used responsibly. Do not stare directly into the light source; moving or flashing light could trigger epilepsy.

When the unit has been positioned as recommended above, the power cable has been safely routed and connected to the Power Adapter/Transformer; the mains wall socket can be turned on (With dry hands!). You can then adjust the position of the unit for best results.

If you are using this product indoors, please keep away from flammable materials, such as curtains and bedding ECT. Do not cover the unit whilst plugged in and keep it away from children. We strongly recommend that you turn off your Snowscene™ if you go out for the evening or whilst in bed.

You can find more information and a technical specification for this product at [www.Snowscene.net](http://www.Snowscene.net)

**RETURNS POLICY-** Any items returned as faulty by manufacture are thoroughly checked before a refund or replacement is issued. Refunds generally take up to 7 working days to appear on card transactions, however in busy periods this may be slightly longer. Returns must be received within 28 days of the dispatch date, with a copy of the proof of payment, stating the reason for the return. We recommend that you obtain a proof of postage receipt with adequate insurance cover. PLEASE NOTE WE DO NOT GIVE REFUNDS FOR UNWANTED PRODUCTS.

**DAMAGED & FAULTY GOODS** - On delivery of goods, please check them immediately and report any damage or malfunction to us within 5 working days of dispatch. By post to:

P O Box

Or by email: [customerservices@snowscene.net](mailto:customerservices@snowscene.net)

We will either offer you a full refund or replace the item free of charge. Your statutory rights as a customer will not be affected. Although we take great care in the protective packaging of your Snowscene™, if they have been damaged in transit, please retain the original packaging and return this with the product.

**COMPLAINTS** - Should you have any complaints please email or write to us, all correspondence will be acknowledged within 24hrs and we will endeavour to resolve any issues within 7 days. We will keep you informed through out.

**DISCLAIMERS – SAFETY** – It is your responsibility as the user to read and follow the instructions included in your Snowscene™ before you set it up. We will take no responsibility for any failings if this has not been strictly followed. The safety information is there to protect you and your family. At the end of your products life, please dispose of it responsibly.